

T.A.I. s.r.l. 22031 **ALBAVILLA** (CO) – Via Civati, 15 Tel 031.628213 – Fax 031.3353969

Cod. Fisc. e Part. I.V.A. 02324770169 R.E.A. di Como n. 244681 Capitale Sociale Euro 26.000,00 i.v. www.taisrl.it – <u>info@taisrl.it</u> taisrl@pecaruba.it



OUR QUALITY POLICY

Cold drawing of seamless and welded stainless steel, duplex and nickel alloy tubes to customer specifications.

SUPPLIES THE FOLLOWING PRODUCTS

Cold-drawn, seamless and welded tubes, in duplex, stainless steel. and in nickel alloys.

IT PROVIDES THE FOLLOWING SERVICES

Shipping to the customer.

OUR POLICY

Customer satisfaction is our primary objective, therefore we continuously supervise every stage of the process, from order acceptance to final delivery.

- All processes are based on understanding the customer's needs, both expressed and unexpressed, present and future;
- All personnel, internal and external, are informed and aware of the company policy;
- Continuous improvement of the effectiveness of the quality management system implemented through the commitment of each operator;
- In the event of a dispute over the supply, if product non-conformity is recognised, T.A.I. Srl. undertakes to replace the batch of the supply or parts of it as far as applicable:
- Skills, tools and equipment are continuously updated and improved, through direct and constant contacts with trade associations, publications, conventions and trade fairs.

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